



## RETURNS, EXCHANGES AND REFUND POLICY

- **No returns, exchanges or refunds on any meat product that has left the full sight of our staff or that has left the store. (No exceptions)**

**You may return any general grocery item (non-Meat product) for any reason, but it is non-refundable: Meaning you can exchange it. Exchanges are accepted under strict guidelines: Unopened, in its original form when purchased, original receipt and purchased the same day as return day.**

## SCHEDULED EVENTS POLICY

- **Requires a minimum 50% deposit of total dollar amount**
- **Full refund if canceled the same day.**
- **50% refund of deposit amount if canceled after the schedule date due to labor, prep and transportation cost**
- **No refund on any deposit or payment after products has left the store before the scheduled date of event, on the scheduled date of event or after the scheduled date of event.**

**If for some reason a customer has not made contact with us and has made a deposit, we will hold deposits for 72 hours after a scheduled event in which thereafter the event will be canceled and non-refundable.**